## **Terms and Conditions**

- 1. Introduction Welcome to Bing Factory Company Limited! By accessing and using our website to purchase music scores (PDFs), you agree to abide by these terms and conditions. Please read them carefully before making any purchase.
- 2. Purchase and Use of Music Scores a. Buying Online: All customers have the opportunity to purchase music scores online through our website. b. User Eligibility: Anyone can buy music scores from our platform; there are no specific restrictions based on age or other criteria. c. Content Usage: The purchased music scores are solely for personal, non-commercial use, and any unauthorized distribution or reproduction is strictly prohibited. d. Accuracy of Information: We make every effort to provide accurate and up-to-date information about the music scores. However, we cannot guarantee the absence of errors, and we reserve the right to correct any inaccuracies without prior notice.
- 3. Intellectual Property a. Ownership: All music scores available on our website are the intellectual property of Bing Factory Company Limited or its content suppliers and are protected by copyright laws. b. License: Upon purchase, you are granted a non-exclusive, non-transferable license to use the music scores for personal use only. You may not redistribute, sell, or otherwise exploit the content without prior written consent.
- 4. Limitation of Liability a. We strive to provide a seamless and secure online experience, but we do not guarantee uninterrupted access to our website due to technical issues beyond our control. b. Bing Factory Company Limited shall not be liable for any direct, indirect, incidental, consequential, or punitive damages arising from the use of our website or the purchased music scores. c. We are not responsible for any loss of data or information resulting from the use of our website or any technical malfunctions.
- 5. Modification and Termination Bing Factory Company Limited reserves the right to modify or terminate any part of the website, including these terms and conditions, at any time without prior notice.

## **Privacy Policy**

- 1. Data Collection a. We collect the following information from customers who make purchases on our website: full name, email address, articles ordered, and transaction amount. b. The information is collected through secure forms during the checkout process.
- 2. Data Usage and Storage a. Bing Factory Company Limited retains the collected data in the backend of the website for internal record-keeping purposes. b. The information is used solely for order processing, customer support, and communication purposes related to the purchased music scores.
- 3. Data Sharing a. We do not share any customer information with third parties, except as required by law or for order fulfillment purposes.

4. User Consent and Choices a. By providing their data, customers consent to the collection, processing, and storage of their information as outlined in this privacy policy. b. Customers have the right to request access, correction, or deletion of their personal data by contacting us through the provided email address.

## **Data Protection Policy**

- 1. Compliance Bing Factory Company Limited is committed to complying with all relevant data protection laws and regulations, including but not limited to the General Data Protection Regulation (GDPR) and the California Consumer Privacy Act (CCPA).
- 2. Data Security a. We implement appropriate technical and organizational measures to safeguard customer data from unauthorized access, disclosure, or alteration. b. Access to customer data is restricted to authorized personnel only.
- 3. Data Retention a. We retain customer data for as long as necessary to fulfill the purposes for which it was collected, as well as to comply with legal obligations.
- 4. Data Breach In the event of a data breach that could result in a risk to customers' rights and freedoms, Bing Factory Company Limited will promptly notify affected individuals as required by applicable law.

## **Refund Policy**

- 1. No Refunds for Music Scores a. Once a customer has purchased a music score from Bing Factory Company Limited, refunds will not be granted, as customers have access to recordings and examples of the scores before making a purchase. b. All sales are final.
- 2. Compensation Requests a. Customers who encounter issues with their purchased music scores are encouraged to contact us for assistance. b. In exceptional cases, where Bing Factory Company Limited deems it justified, compensation may be offered, such as providing an additional music score at no cost to the customer.